**ADAM M. WOERZ**

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Software Engineer / Analyst

**Professional Summary:**

Driven, dedicated, and continuously learning focused on software engineering with extensive experience in an array of modern technologies, business information systems, and information gathering; possess strong communication and relationship skills to enhance ability to work with teams of people to solve complex problems; adept continuous learner and nimble in implementation of new technologies and solutions.

**EDUCATION AND AWARDS**

* Red Badge (Course Completion) in Software Development – Eleven Fifty Academy Fall 2021
* Working towards Bachelor of Science in Computer Science, Western Governor’s University
* Completed 2 years of computer science at the Purdue School of Science – Indiana University Purdue University
* JavaScript – LinkedIn Skill Assessment Badge
* Laserfiche Gold Certified Professional
* IUPUI Speech Night Spring 2019 Finalist
  + Top 7 students of 1800 speech students
  + Awarded Fall Scholarship

**Programming Languages:**

JavaScript, C#, React, C++, C, Java, Python, HTML, CSS

**Career Highlights:**

* **Created a custom desktop application using HTML, CSS, and JavaScript bundled into an Electron application that created text documents used in border customs processing for freight being shipped by a major auto manufacturer.**
* **Created an internal ticketing system to track and maintain system issues during the go-live and continuous integration of major implementation project using Microsoft Forms, Power Automate, SharePoint Lists and Microsoft Teams.**
* **Was part of the core team to work in standing up a new department within a multi-national corporation to facilitate the transportation of millions of dollars of product.**
* **Entered first key-holding management role while still in high school.**

**PROFESSIONAL EXPERIENCE**

# Carrier Corp, Indianapolis, IN 6/1/2021 - Present

**Systems Analyst**

**Key Focus:**

**Developer Focus:**

* Work with SAP to adapt and integrate an ANSI X12 EDI implementation into their current tendering software
* Onboard transportation providers to new tendering system, the SAP Logistics Business Network which includes API / EDI implementations
* Assist internally with tickets and issues that related to the transportation planning team and the new transportation management system

**Analyst Focus:**

* Support the transportation team being stood up inside Carrier Corp as a key member of the core team
* Report to the Director of Transportation directly as a support and liaison to the Digital teams
* Gather and provide business scenarios to digital implementation team for the purposes of testing new system

**Key Results:**

* First four locations to go-live utilizing new software are completed
* Maintained open channels of communication with the digital team to express business concerns during operations
* Currently onboarded nearly 90 providers onto the SAP LBN platform, including training
* All business scenarios accounted for all the requirements from the set requirements gathered before I was brought onto project and were tested as use cases through SIT and UAT.
* Assisted SAP in updating their documentation as it relates to onboarding providers to their electronic integrations for their platform.
* The internal ticketing system has been used by the team to track and resolve nearly 120 issues
* The ticketing system is still being used internally to track issues as it relates to the new TMS system

**Expertise Utilized:**

Programming, Project Management, Process Improvement, Technology Research, Documentation, Requirements Gathering, Microsoft Office Suite, Critical Thinking, Problem Identification

# ProTrans International, Indianapolis, IN 3/2012 – 8/2017, 6/2018 – 6/1/2021

**Business Analyst**

**Key Focus:**

**Developer Focus:**

* Lead scrum teams in meetings to plan and track progress of in progress projects
* Created applications to support the continued functions of the business using Electron and Visual Basic in Excel
* Created workflows via visual low-code tools in Laserfice

**Analyst Focus:**

* Manage our ECM (Enterprise Content Management) platform, Laserifche, across 6 virtual machines housing the core pieces of the application, the data stored, web forms and the database
* Report to the Director of Information Systems and Quality Assurance as well as the CIO on all projects and implementation that affected major production systems
* Gather requirements for the end users for enhancements to in house software systems
* Write user stories documenting business process flows to be used by developers in implementation and programming of in-house software systems via Microsoft Azure DevOps
* Create detailed visual process flows via tool like Visio and Lucid Charts
* Assist with Tier 2 help desk tickets to support the business

**Key Results:**

* Became Laserfiche Gold Certified
* Migrated Laserfiche repository and workflow automation server to Microsoft Azure infrastructure as a service platform
* Created and maintained multiple workflow automation processes created via low code visual programing akin to Microsoft Power Automate
* Created and maintained a tightly coupled integration of Laserifche Forms, business documents, and in ProTrans’ enterprise business TMS (Transportation Management System).
* Created plans and lead SCRUM teams for implementation of Carrier APIs into the ProTrans TMS.
* Worked with claims team to create a customer facing web form that allowed users to file claims for lost freight.
* Worked with operations team to create an internal system integrated into Optimiz TMS for carrier selection for transport of Hazardous shipments
* See first 2 items under Career Highlights

**Expertise Utilized:**

Programming, Project Management, Process Improvement, Technology Research, Documentation, Requirements Gathering, Microsoft Office, Critical Thinking, Problem Identification

# Coles Marketing, Indianapolis, IN 8/2017 - 6/2018

**Web Developer**

**Key Focus:**

* Create new and custom WordPress custom themes
* Implement static designs to responsive web pages that work on mobile, and desktops displays
* Maintain WordPress plugins, back-end implementations, and installations
* Use reporting tools to log maintenance of customer websites
* Create and maintain web forms for clients; ensure that forms stay live and continue pushing data to clients
* Implement google APIs to track user interaction with customer websites via Google Analytics platform
* Implement Google Recaptcha on web forms to prevent spam form
* Implement backend security measure to prevent site hacking
* Maintain IP blacklists and whitelists for all client websites

**Key Results:**

* Helped Created over 20 client websites utilizing 4 custom templates
* Improved and refactored multiple designs from CSS to SCSS for easier implementation
* Generated 100s of weekly reports on maintenance of client websites
* Implemented Google Recaptcha on over 25 websites, first time implementation for Coles Marketing
* Blacklisted and prevented hundreds of IP address from attacking client websites almost daily

**Expertise Utilized:**

Creative Thinking, Problem Solving, Detail Oriented, Programming, Technology Implementation

**SOFTWARE AND SYSTEMS**

* Microsoft Office: Word, PowerPoint, Outlook, Excel (Advanced), Visio, Teams
* Adobe: Photoshop, Premiere Pro
* Google: Slides, Docs, Sheets, Gmail
* Development: HTML, CSS / SASS, JavaScript, React, C#, .NET, WordPress, Visual Studio, Visual Studio Code
* Other: Slack, Trello, Lucid chart Diagrams, OBS, Zoom